



COOKIE POLICY

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site.

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive.

We use the following cookies:

- **Strictly necessary cookies.** These are cookies that are required for the operation of our website. They include, for example, cookies that enable you to log into secure areas of our website, use a shopping cart or make use of e-billing services. These cookies will not normally store your personal data.
- **Analytical or performance cookies.** These allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.
- **Functionality cookies.** These are used to recognise when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).
- **Targeting cookies.** These cookies record your visit to our website, the pages you have visited and the links you have followed. We will use this information to make our website and the advertising displayed on it more relevant to your interests.

The data collected by our cookies may include analytical information about the performance and functionality of our website, and targeting cookies may collect information including your IP address, geographical location, browser type and version, operating system, referral source, length of visit, page views and website navigation paths, as well as information about the timing, frequency and pattern of your service use.

Generally, the purposes for which we use individual cookies are as follows:-

Purpose
The individual cookies above are essential for our website and/or enables us to: (a) Estimate our audience size and usage pattern. (b) Store information about your preferences, and so allow us to customise our site and to provide you with offers that are targeted to your individual interests. (c) Speed up your searches. (d) Recognise you when you return to our site.



(e) Allow you to use our site in a way that makes your browsing experience more convenient, for example, by allowing you to store items in an electronic shopping basket between visits. If you register with us or complete our online forms, we will use cookies to remember your details during your current visit, and any future visits provided the cookie was not deleted in the interim.

- **Third Party cookies.**

Please note that the following third parties may also use cookies, over which we have no control. These named third parties may include, for example, advertising networks and providers of external services like web traffic analysis services, third party suppliers and warranty providers. These third-party cookies are likely to be analytical cookies or performance cookies or targeting cookies:

- Google
- Salesforce
- Barbour ABI
- Heizomat
- Solar Edge
- Solis

We do not share the information collected by the cookies with any third parties.

You can block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. Alternatively, you may withdraw your consent to our use of non-essential cookies at any time by selecting that option on the pop-up box. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our website.

Except for essential cookies, all cookies will expire after 30 days.

Please see our Privacy Policy available at: <https://www.alt-group.uk/privacy-policy/> to find out more about how we collect, process and protect your personal data.

Please contact us by email at: hello@alt-group.uk or by telephone on: 0330 174 2702 if you have any questions about this cookie policy or the information we hold about you.